



# Carrier Contact Information

Below is a listing of the toll-free numbers you can call with questions about benefit coverage and providers in your area. You can use the website to access provider information as well as additional tools, resources and programs available through each carrier.

<b>Santa Barbara Superior Court Human Resources Department</b> 118 E. Figueroa Street Website : Email :	882.4739	<a href="http://www.sbcourts.org/hr/benefits">www.sbcourts.org/hr/benefits</a> <a href="mailto:HumanResources@sbcourts.org">HumanResources@sbcourts.org</a>
<b>CareCounsel HealthCare Assistance Program</b> <b>Customer Service</b>	888.227.3334	<a href="http://www.carecounsel.com">www.carecounsel.com</a>
<b>Blue Shield</b> <b>Customer Service</b> (weekdays 7 am to 7 pm)	800.642.6155	<a href="http://www.blueshieldca.com/csac">www.blueshieldca.com/csac</a>
<b>Medco Pharmacy</b> <b>Customer Service</b>	800.711.0917	<a href="http://www.medco.com">www.medco.com</a>
<b>Golden West Dental</b> <b>Customer Service</b> for Dental PPO providers ( True Advantage) or information about the Pacesetter Dental HMO Plan	800.995.4124	<a href="http://www.goldenwestdental.com">www.goldenwestdental.com</a>
<b>Vision Service Plan ( VSP)</b>	800.877.7195	<a href="http://www.vsp.com">www.vsp.com</a>
<b>Flexible Spending Account (FSA)</b> (Monday to Friday: 5:00 am to 5:00 pm)	888.295.5656	<a href="http://www.creativebenefits.com">www.creativebenefits.com</a>
<b>Employee Assistance Program (EAP)</b> <b>Customer Service</b> to register, use company code: sbcountycourts	888.227.2204	<a href="http://www.members.mhn.com">www.members.mhn.com</a>

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The information in this brochure is a general outline of the benefits offered under the Santa Barbara Superior Court benefits program. Specific details and plan limitations are provided in the Summary Plan Description (SPD), which is based on the official Plan Documents that may include policies, contracts and plan procedures. The SPD and Plan Documents contain all the specific provisions of the plans. In the event that the information in this brochure differs from the Plan Documents, the Plan Documents will prevail.